**False Alarms**

Do you have a false alarm? And you need a FireCode? Follow these simple steps to ensure proper data flow.

1. Type = WildFire and Sub-Type = False Alarm.
2. Make sure False Alarm has an IrwinID by looking in the IRWIN tab.
3. If there is a value in the field, then there are issues with the connection to the server.
4. Request a FireCode from the Fiscal tab if required by the Protecting Agency, ie. DOI.
5. The incident type will change from False Alarm to a Support record. (Incident type = WildFire, Sub-Type = False Alarm)
6. The rest depends on how your center does business.

**Rules of Complexing**

1. Name must include the word "Complex".
2. Cannot be canceled after an existing validated fire.
3. Cannot be validated after the first validation attempt.
4. Cannot be canceled after a validation attempt.
5. Cannot be a non-complex incident (incident type WP).
6. Title must be unique from other Complexes at any time.
7. Remember, the Incident Complex is simply the collection for the incidents that comprise the complex.
8. If an Incident Complex is created, the incident number cannot be reused.
9. You cannot add notes or comments for WildWeb on the Incident Complex, but it is possible to add notes and comments to the incident records comprising the complex.

**Incident Complexes Continued**

1. Make sure the Incident Complex has been closed by looking at the IRWIN tab. If closed, the Incident Complex cannot be edited. (Incident Type = Support, Sub-Type = False Alarm)
2. Request a FireCode from the Fiscal tab if required by the Protecting Agency, ie. DOI.
3. The Incident Complex will change from the fire provided in the FireCAD tab to Support. (Incident Type = Support, Sub-Type = False Alarm)

**Incident Complexes**

If all else has been considered, it is deemed an Incident Complex will be created. Follow the steps below to ensure a smooth beginning to the data flow.

1. Create the Incident Complex parent record - it must have a status before moving forward.
2. Assign an Incident Complex.
3. Ask members to the Incident Complex, use the blank from Open Incidents to the incidents, take in the center, it is the same process of creating a new incident.

**Additional Considerations**

What happens if a FireCode isn’t showing up? Or data doesn’t seem to be flowing through IRWIN? There are a few ways to troubleshoot.

1. Log in to IRWIN, select the incident number of the legitimate incident and click "Get".
2. In the "Update From" box, enter the incident number of the legitimate incident and click "Get".
3. In IRWIN, the incident type will change from WildFire to a Support record. (Incident type = WildFire, Sub-Type = False Alarm)

**WildCAD and IRWIN**

recommendations for working in the data exchange environment